

## Supply Chain Warehouse Operative - Level 2 Apprenticeship Training Programme

Your business can leverage recent funding and eligibility changes to provide high quality apprenticeship training to new and existing warehouse operatives.

This level 2 apprenticeship programme is designed to support Warehouse Operatives in a variety of organisations in the public, private and voluntary sectors.

## Qualification Overview:

### Typical Duration

12-15 months, with exact duration dependent upon learner.

### Example Job Roles

Warehouse Operative, Order Picker and Despatch Operative.

### Entry Requirements

Set by the employer.

### Assessment

Independent end-point assessment conducted to test knowledge, competencies and assess portfolio of evidence.

### Qualification Gained

Level 2 Certificate in Warehousing & Storage.

## Course Benefits:

- Increase the knowledge and ability of staff and create a learning culture within your workplace
- Expand the talent pool within your organisation
- Improve staff retention rates and increase productivity levels
- Strengthen the decision making capabilities of your teams and identify future leaders
- Increase your company's profile and reputation

## Areas of Development

We will ensure that your staff members are fully supported by a specialist warehouse tutor. The tutor will provide regular feedback throughout the programme, and will tailor each individuals learning experience so they develop the required knowledge, skills and behaviours to excel in their roles.

### Knowledge and Skills Development Areas:

Safe and controlled driving and operating techniques, environmental impact, safe use of machinery/tools, warehouse systems and processes, IT technology and systems, regulation and legislation, delivering excellent customer service, waste management, packaging materials, manual handling, receiving and stowing goods.

### Behaviour Development Areas:

Demonstrating integrity, communicating effectively with customers and colleagues, working in a warehousing team, credibility, positivity and honesty.

