



Operations/Departmental Manager Level 5 *Management Apprenticeship Programme*

Your business can leverage recent eligibility and funding changes to provide high quality apprenticeship training to new and existing leaders and managers.

You can design all aspects of this programme to aid the development of your key managers. It is aimed at staff members who manage teams and projects in line with a private, public or voluntary organisation's operational or departmental strategy.

Qualification Overview:

Typical Duration

30 months, with exact duration dependent upon learner.

Example Job Roles

Operations Manager, Regional Manager, Divisional Manager, Department Manager and other specialist managers.

Entry Requirements

Set by the employer; may be 5 GCSE's at grade C or higher.

Assessment

Independent end-point assessment conducted to test knowledge, competencies and assess portfolio of evidence.

Progression

Upon completion apprentices can register with the Chartered Management Institute and/or the Institute of Leadership & Management.

Course Benefits:

- Further develop your managers allowing your business to expand its talent pool
- Increase staff morale and engagement and ensure that managers feel supported
- Improve staff retention rates and increase productivity levels
- Create a learning culture and increase the knowledge and ability of your management team
- Strengthen the decision making capabilities of your team/s

Areas of Development

We will ensure that your staff members are fully supported by a specialist management tutor. The Tutor will provide regular feedback throughout the programme and will tailor each individuals learning experience so they develop the required knowledge, skills and behaviours to excel in their roles.

Knowledge and Skills Development Areas:

Operational Management, Project Management, Finance, Leading People, Communication, Building Relationships, Managing People, Self-Awareness, Decision Making and Management of Self.

Behaviour Development Areas:

Taking Responsibility, Being Inclusive, Agility and Professionalism.

